

Electronic Acknowledgement Receipt

EFS ID:	4165172
Application Number:	10811439
International Application Number:	
Confirmation Number:	1477
Title of Invention:	Enhancing insight-driven customer interactions
First Named Inventor/Applicant Name:	Robert E. Wollan
Customer Number:	29838
Filer:	John Stuart Sieman/Vanessa Wells
Filer Authorized By:	John Stuart Sieman
Attorney Docket Number:	60021-378601
Receipt Date:	23-OCT-2008
Filing Date:	26-MAR-2004
Time Stamp:	17:32:22
Application Type:	Utility under 35 USC 111(a)

Payment information:

Submitted with Payment	no
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/Message Digest	Multi Part/.zip	Pages (if appl.)
1		Reply-10761-1460.pdf	443899 339febd1f897dbc23f73f6903a04bcba80ecf9 2c3	yes	21

Multipart Description/PDF files in .zip description			
Document Description	Start	End	
Amendment/Req. Reconsideration-After Non-Final Reject	1	1	
Claims	2	15	
Applicant summary of interview with examiner	16	16	
Applicant Arguments/Remarks Made in an Amendment	17	21	

Warnings:

Information:

Total Files Size (in bytes):	443899
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

If a new international application is being filed and the international application includes the necessary components for an international filing date (see PCT Article 11 and MPEP 1810), a Notification of the International Application Number and of the International Filing Date (Form PCT/RO/105) will be issued in due course, subject to prescriptions concerning national security, and the date shown on this Acknowledgement Receipt will establish the international filing date of the application.